

CUSTOMER SUPPORT

Valutec is here to help if you

need any assistance

leveraging your gift card

program to your customers.

Call us with any

questions at:

1-800-509-0625





INFORMATION PROVIDED BY:



BETTER UTILIZING YOUR GIFT CARD PROGRAM

There are many ways that you can you can use your Valutec Gift Card program in your store to:

- Compete with the "Big Box" retailers in your area
- Increase customer foot traffic into your stores
- Increase customer satisfaction
- Drive customers to purchase your more profitable products
- Reward repeat customer business and drive "Bounce Back" shopping
- Make your private sales and advertising campaigns more profitable and measurable

.....And many more! Here are some tips to get you started.

- Your customers can now purchase gift cards good at your store to give as gifts. Advertise their availability every chance you have.
- You can use gift cards for charitable donations when requested.
- You can give gift cards to customers to resolve customer complaint issues, (examples - missed delivery time or out-of-stock issue)
- ☑ Promo-Mail Incorporate the gift card into a direct mail campaign and sales event send out a pre-loaded promotional gift card as part of a private letter sale announcement and invitation to further encourage customers to come in and shop with you.
- ✓ Load promotional gift cards with random "Mystery" amounts so the customer has to come in to your store to find out exactly how much they have to spend with you.
- You can set a minimum qualifying purchase amount on which the card can be used to protect your margins and ensure a larger purchase when using the promotional card.
- Drive customers to your higher margin items by offering a higher value promotional gift card with "qualifying purchase."
- Replace your current cash rebates with a promotional card loaded with that same value so you are guaranteed they can't spend that money anywhere but back in your store.







